



City of Cortez
Service Center
110 West Progress Circle
Cortez, CO 81321

Let's Get the Lead Out! Help Us Protect Your Health

CO0142200

January 18, 2024

Dear Water Customer,

New state and federal laws require the City of Cortez to inventory all water service lines in our service area. A service line is the underground pipe that carries water from the water main, likely in the street, into your home or building. We need to determine the material that your service line is made of, which means we will need your help.

Service lines are often copper, plastic, lead, or galvanized iron or steel. Older homes and buildings may have a lead service line. Drinking water is free from lead when it leaves the City's water treatment plant. However, water can absorb lead as it travels through lead pipes on its way to your faucet. Lead can cause serious health problems. If you have a lead service line, we need to take steps to reduce your lead exposure risk. Knowing your service line material is very important for your health and safety!

Customer Survey

We need your help to find lead pipes. **Please complete the attached survey as soon as possible.** If you need help locating your service line or determining the material type, contact us at 970.837.7218 and/or lsli@cortezco.gov. Return the completed survey form and a photo (e.g., taken with your cell phone) of the service line coming into the building.

Email completed surveys and photos to lsli@cortezco.gov or visit our office during normal business hours to drop off the survey form and show photos to staff at 110 West Progress Circle, Cortez, CO 81321.

- For more information on lead in drinking water, visit the Colorado Department of Public Health and Environment's webpage at <https://cdphe.colorado.gov/lead-in-drinking-water>.
- For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead> or contact your healthcare provider.
- Contact us at: 970.837.7218 and lsli@cortezco.gov or visit our website at www.cortezco.gov

Thank you for your assistance!

To show our appreciation for your assistance, everyone who submits a completed survey will be entered into a raffle for a chance to win one of five \$100.00 gift cards.

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